

DVWCT and DVPLT Training Announcement

Title: **How to Communicate with Tact, Professionalism and Diplomacy**

Description: This intensive one-day course provides techniques, tools and strategies to strengthen communication skills including communicating with tact in difficult situations. It combines all facets of on-the-job interpersonal communication – from speaking to writing to listening to presenting – and shows you, step by step, how to master them. Please refer to the training provider [website](#) for a full program description. Although this is a public seminar, you need to register through the Trust for payment purposes.

Provider: Skillpath Seminars - www.skillpath.com

Schedule/Location: April 8, 2019 – King of Prussia, PA
Best Western Plus, 127 S. Gulph Road

Times: Session runs 9:00 am – 4:00 pm.
Registration begins at 8:30 am. Lunch is not included.

Cost: 10 Seats Open to DVWCT and DVPLT members
\$25 copay due to high program cost

Deadline: Registration closes two weeks prior to each scheduled session.

Questions: Contact cbigham@dvtrusts.com or (267) 803-5720 or contact the Risk Control Department at (215) 706-0101.

Please register the following individuals:

Name: _____ Email: _____

Name: _____ Email: _____

Name: _____ Email: _____

Person completing form: _____ Email: _____

Name of municipality: _____ Phone: _____

Registration options:

REGISTER ONLINE
Go to www.dvtrusts.com
Click on Training & Events

REGISTER BY FAX
Fax completed form to:
215-706-0895

REGISTER BY EMAIL
Email completed form to:
cbigham@dvtrusts.com